

fee structure



	price per day
Accommodation	£
Personal Care	£
Nursing Care	£
Total	£

dependant upon individual assessments and requirements

residents information

Springfield is registered for 46 residents. Our service category is Care Home with nursing. We are registered to provide services for frail and disabled older people, for those with a physical disability together with post operative, palliative care and intermediate care.

At Springfield we understand that meals and meal times are extremely important, we acknowledge that they provide a social and interactive part of a resident's day. Our aim is to

provide the best possible meals which are presented to encourage the wellbeing of our clients.

Visitors are welcome to stay for meals at a nominal charge.

DATE	LUNCH	TEA
SUNDAY	Fruit Juice Roast Turkey with Stuffing or Poached Salmon in a Dill Sauce Selection of Vegetables Sherry Trifle - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Selection of Savoury Pastries Jacket Potato with Prawn Mayonnaise Cheese and Biscuits Selection of Sweets
MONDAY	Fruit Juice Loin of Pork with Apple and Cider Sauce or Plaice in a Butter Sauce Selection of Vegetables Plum Tart and Custard or Ice Cream - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Hot Peppered Mackerel with Bread and Butter Jacket Potato with grated Cheese and Chives Cheese and Biscuits Selection of Sweets
TUESDAY	Fruit Juice Lancashire Hotpot or Cod in a Cheese Sauce Selection of Vegetables Lemon Meringue Pie or Ice Cream - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Eggs Florentine Jacket Potato with Tuna Mayonnaise Cheese and Biscuits Selection of Sweets
WEDNESDAY	Fruit Juice Beef Bourguignon or Grilled Haddock in a Tarragon Sauce Selection of Vegetables Pear Hélène or Ice Cream with Fruit - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Ham and Mushroom Pasta Bake Jacket Potato with Beans Cheese and Biscuits Homemade Cakes
THURSDAY	Fruit Juice Chicken Stuffed with Asparagus in a White Wine Sauce or Poached Cod Selection of Vegetables Crème Caramel or Fresh Fruit - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Homemade Salmon Fishcakes with Salad Garnish Jacket Potato with Cream Cheese and Celery Cheese and Biscuits Selection of Sweets
FRIDAY	Fruit Juice Battered Cod with Chipped Potatoes or Steak and Ale Pie Selection of Vegetables Homemade Bakewell Tart with Custard - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Toast Topped with Ravioli Jacket Potato with Tuna Cheese and Biscuits Homemade Cakes
SATURDAY	Fruit Juice Pork Sausages with Caramelised Onions or Smoked Haddock Selection of Vegetables Apple Crumble and Custard or Ice Cream - Salad/Omelette or Vegetarian Option	Soup of the Day Assorted Sandwiches Tuna, Ham or Cheese Salad Jacket Potato with Cottage Cheese Cheese and Biscuits Selection of Sweets

Please note that these are examples and a choice of menu is given on the day.

concerns and complaints

We strive to make your stay with us as comfortable, homely and secure as possible.

If during your stay a situation or problem arises that gives you cause for concern, it is important for you to let Matron know.

These concerns could be anything connected with your health, the Home, your clothing, your room, a member of staff, family problems, the care you are receiving or your meals. It is important to tell us, we cannot help unless you inform us.

For most concerns there may be an easy answer or solution. Some other problems may be a little harder or take longer to remedy. Sometimes, depending on the query, a family member, friend or Care Manager may be able to help. If Matron is not on duty, please have a chat with the Deputy Matron, the Nurse-in-Charge or the Administrator. If the problem cannot be dealt with immediately, we will keep you informed of how things are progressing.

If you have not received a solution or the problem cannot be resolved within an acceptable time, please put your complaint in writing to Matron or the Administrator. The Home has a complaints policy, of which this document forms a part.

Should the Home not be able to resolve the problem, the Commission for Social Care Inspection, whose officers regularly inspect the Home, can be contacted at the address below, together with that of the local Social Services Headquarters.

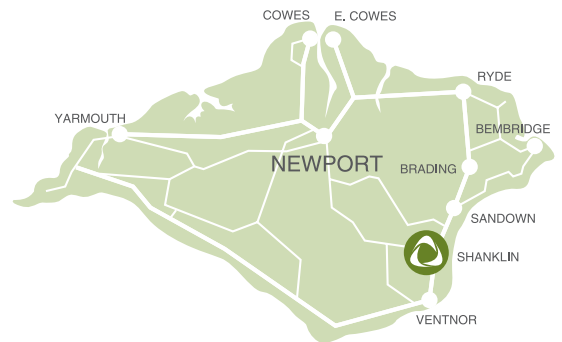


Commission for Social Care Inspection

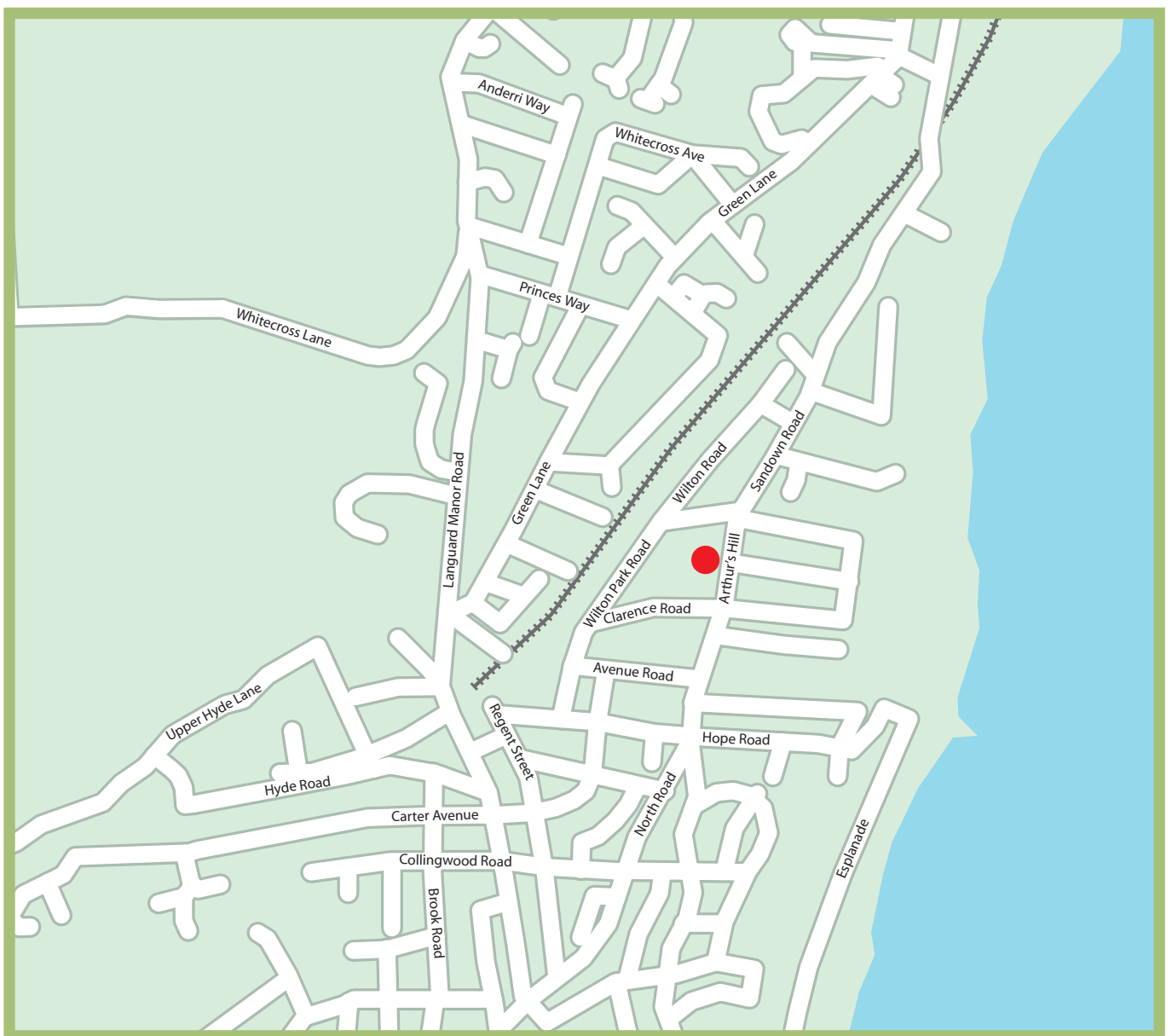
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Director of Social Services

Isle of Wight Social Services
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Isle of Wight PO30 2EA
Tel: 01983 520600



springfield location



about springfield



Springfield is part of the Scio Healthcare group of Nursing Homes, currently comprising of Springfield Nursing Home in Shanklin, The Elms Nursing Home in Bembridge, and Highfield Nursing Home in Ryde. The Matron-Manager is Ms Lisa Holmberg who is responsible for all nursing and day-to-day management matters. Any administrative issues are dealt with by the Administrator. Either of them will be pleased to answer any questions you may have regarding the Home.

Springfield was originally built in 1911 as the Scio Children's Hospital and several of our visitors remember coming here in their childhood. The buildings have undergone several refurbishments and extensions since then, and all ground floor rooms have doors that open out onto patio areas and the gardens. It is conveniently situated for visitors using public transport and has a car park for those who visit by car. The passenger ferry terminal from Portsmouth is only a distance of 12 miles away in Ryde, whilst the car ferry terminal at Fishbourne is approximately 14 miles away.

The Home sits in its own grounds where in the summer the residents can sit and enjoy the sunshine in the garden or in one of the many patio areas.

intermediate care beds in partnership with the NHS

Isle of Wight 
Primary Care Trust

Intermediate Care on the Isle of Wight has been set up to provide an integrated service to:

- * promote recovery from illness, following acute hospital admission / stay in hospital - as part of recovery
- * provide medical care in the community as an alternative to hospital admission
- * promote independence through structured programmes of rehabilitation
- * provide support for people with Long Term (medical / health) Conditions

At Springfield our Intermediate Care unit of 10 beds is funded as part of the NHS, with the aim of providing short term intensive care and support. Our staff work in full partnership with NHS nursing, medical and therapy practitioners and Local Authority Care managers, to meet the individual needs of patients. The aim is to ensure seamless care, between hospital and home and we therefore work closely with hospital services and the Primary Care teams of GP's and District Nurses.



Intermediate Care Room